

Sippin' Into Springtime Postponement *Frequently Asked Questions*

Why is Sippin' Into Springtime 2020 Postponed?

Due to the current recommendations from the CDC and Clay County Public Health Center, the decision to postpone was made. We are in a time of uncharted territory. Unfortunately, no one can predict exactly what will happen and how the outbreak will proceed. We feel it is an educated and safe choice to postpone the Sippin' Into Springtime event.

When will Sippin' Into Springtime Take Place?

The reschedule date for Sippin' Into Springtime 2020 is to be determined. A new date will be dependent upon when guidelines and recommendations regarding COVID-19 are lifted by the CDC and/or Clay County Public Health Center. We will keep our current ticket holders up to date.

What safety precautions will be taken at the next event?

We will structure necessary precautions moving forward as current recommendations are lifted and ensure we always aim to create the safest place possible at all of our events in Downtown Excelsior Springs.

Will the previously purchased tickets be valid on the TBD reschedule date?

Yes. All tickets are being transferred to the to be determined future date.

What if I can not come to the event on the reschedule date? Can I get a refund?

Yes. While we are not issuing refunds at this time, when a new date is determined, we will share that date with current ticket holders. Additionally, we will work through the refund process on an individual basis.

Why won't you tell us a new date?

This is still much unknown. We don't want to marry a new date and it still not be a safe environment that will require additional postponement. While no one, unfortunately, can predict exactly what will happen and how the outbreak will proceed, it is the goal of the Downtown Excelsior Partnership, Inc. to keep you safe and informed.